

POLICY DOCUMENT

By way of affiliation, Knox Gymnastics is required to accept, comply and adhere with the policies of Gymnastics Australia and Gymnastics Victoria

MAKE-UP CLASS POLICY

Approval Date	Next Review	Author/Modifier
23/11/2023	December 2024	Jo Salter – Account Manager

Policy Purpose and Scope

To outline the class make-up procedures for Kindergym, Recreation and Competitive members of Knox Gymnastics Club (excluding adult gymnastics members and casual play participants)

Terms and Conditions;

- 1. Make up classes will be available for all programs listed above.
- 2. Knox Gymnastics Club must be notified by no later than <u>2 hours prior</u> to the start of the class to be eligible for a make-up class. Notifications can be made by phone, email or via the customer portal.
- 3. If notice is NOT provided within the required timeframe, you would not be eligible for a make-up class.
- 4. If a make-up class is missed, it <u>cannot</u> be re-booked.
- 5. There is no limit to the number of make-up classes you may accrue in a calendar year.
- 6. Make-up classes are valid from the date that the notified class was missed until the final scheduled class in December.
- 7. Cancellation of membership will result in the forfeiture of any unused make-up classes.
- 8. Make-up classes are subject to availability, and we cannot guarantee specific coaches or times.

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- 9. If classes are full, make-up classes will not be available as we do not overbook classes.
- 10. Make-up classes cannot be backdated, transferred, or reduce a class fee payment.
- 11. Make-up classes cannot be carried over to the next year.
- 12. For competitive gymnasts only, make-up classes can be completed in one (1) level above your current class.

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